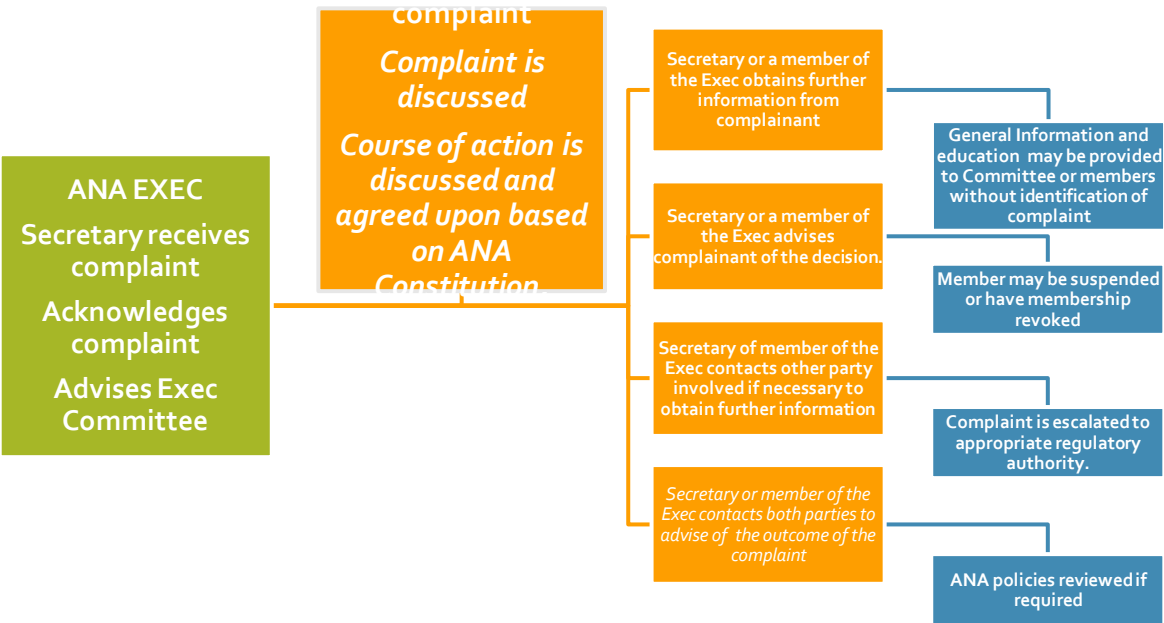
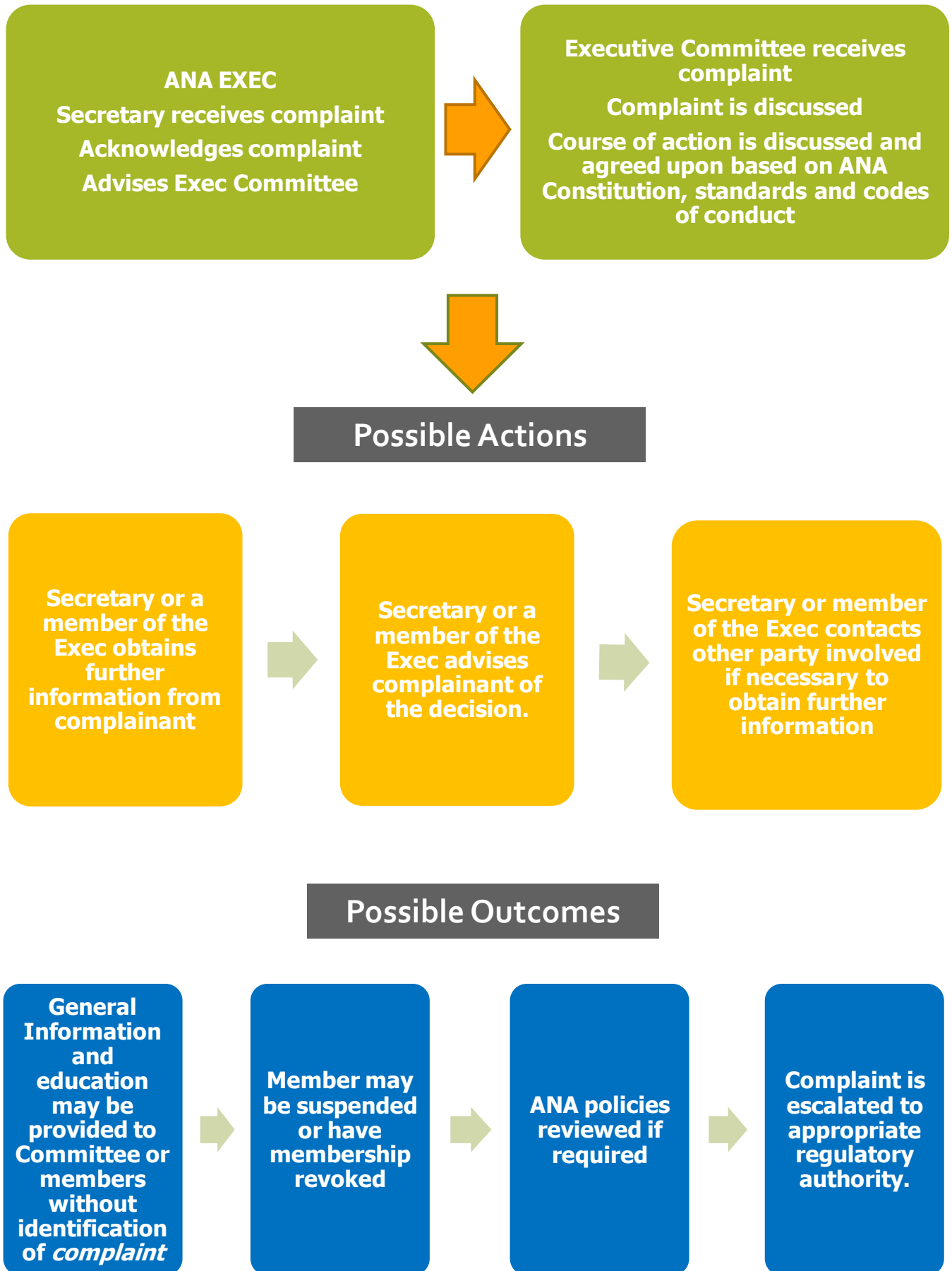


# ANA Complaints procedure

Possible actions      Possible outcomes



# ANA Complaints procedure



All complaints are handled sensitively in accordance to the Australian Nanny Association Privacy Policy.